



# LASER TAG FACT SHEET

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**LASERFORCE GLOBAL INFRASTRUCTURE & SUPPORT GIVES YOU A FIRM FOUNDATION FOR SUCCESS**

Laserforce was established in 1987 and is the world's longest operating laser tag company. As far as capitalization goes Laserforce is also one of the biggest, because Laserforce is one of the few laser tag companies that operate with the equipment they manufacture and one of the few laser tag companies that own their premises. In addition almost all the Laserforce representatives that market Laserforce equipment likewise all operate laser tag sites featuring Laserforce equipment. This gives Laserforce a stability and credibility second to none.



*Laserforce's massive global HQ, which is owned by the company, is the nerve center for equipment assembly, R&D, service & operations*

## **TECHNICAL SUPPORT COVERS THE WORLD WITHOUT SLEEPING**

Laserforce has Technical Support Sites in four locations being in Australia, England and two in the USA. Between these four sites this gives customers 24 hours service worldwide for technical support. Below is a summary of our global infrastructure.

<b>Location &amp; name</b>	<b>Territory</b>	<b>Role</b>
<b>Brisbane, Australia - Laserforce</b>	Australia, Asia Pacific	Head office, all services
<b>Peterborough, England - Nash Entertainment Centres</b>	Europe	Technical support & installations
<b>Fort Myers USA - Laser Tag Equipment Specialists</b>	North & South America	Technical support & installations
<b>Milwaukee, USA - Laser Tag Adventure</b>	North & South America	Technical support & training
<b>Detroit USA - Laser Edge</b>	North & South America	Sales & regional office
<b>Kuala Lumpur, Malaysia -Galactic Lasers</b>	Malaysia & adjacent	Sales
<b>Ankara, Turkey - Konsept Istanbul</b>	Middle East	Sales

***“Robust, reliable and reputable”*** are often words used to describe Laserforce and this is why we have the happiest customers around.

Each support site is self sufficient in a large quantity of spare parts so much so that Parts are almost always in supply. We understand operations.

Some of the key features of our global infrastructure are:

- ✿ Technical support sites strategically located throughout the world so there is always a back up if necessary.
- ✿ All the technical support sites operate Laserforce equipment and understand operational issues.
- ✿ Spare parts are in abundance at each technical support site ,so parts can be despatched to customers without delay.
- ✿ All Laserforce sales and marketing sites operate with Laserforce equipment and rely upon it for their income. They each back the product that they sell.
- ✿ Ongoing operational training is available.
- ✿ When you buy Laserforce you become part of our Laserforce family and are treated as such.

How do we know the Laserforce equipment is reliable? We use it in our own operations. We back the product we sell.

Laserforce owns and operates the world’s longest running laser tag site. We understand operations.